

PLEASE ARRIVE EARLY AND ALLOW EXTRA TIME FOR REGIONAL TRAFFIC

In anticipation of [Monster Jam](#), please find important event information below. Monster Jam is rain or shine. If you have any questions, please contact MetLife Stadium at info@metlifestadium.com or 201-559-1515. Thank you and enjoy the event!

Event Schedule:

Parking Lots Open: 1:30 pm

Pit Party Early Access: 1:30 – 2:30 pm | Located in Lot G and accessible via the MetLife Gate
Guests must have a [Pit Party Early Access Pass](#) and a [ticket to the main event](#) to enter.

Pit Party: 2:30 – 5:30 pm | Located in Lot G and accessible via the MetLife Gate
Guests must have a [Pit Party Pass](#) and a [ticket to the main event](#) to enter the Pit Party. Please note that some elements of the Pit Party will end at 5:00 pm.

Main Event - Gates Open: 5:00 pm
Monster Jam Starts: 7:00 pm

METLIFE STADIUM IS A CASH-FREE VENUE FOR ALL CONCESSION AND RETAIL LOCATIONS

- MetLife Stadium operates cash-free. **Cash is not accepted at concession stands or retail locations in the Pit Party or inside the Stadium.**
- Visa is the preferred form of payment at MetLife Stadium. Pay with a debit or credit card (Visa, Mastercard, American Express, Discover) using tap to pay, chip or swipe, or mobile payment, including Apple Pay and Google Pay.
- For guests who bring cash to the stadium, reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases. This service is free of charge to guests. The Visa debit card has no expiration date and can be used anywhere a Visa debit card is accepted. Reverse ATMs are located in MetLife West Hall and sections 117, 128, 149, 220a, 245a, 304, 322, 334 and 347.

Stadium Safe – MetLife Stadium Health & Safety Protocols

The safety and well-being of our guests and team members is our top priority. We are committed to providing everyone who enters MetLife Stadium a safe, clean environment with reduced touch points. **For a full list of Stadium Safe protocols and enhancements, please visit metlifestadium.com/stadiumsafe.**

- **Health Promise** - By entering MetLife Stadium, you and your guests are confirming that you have not been exposed to COVID-19, you are not experiencing any COVID-19 related symptoms as identified by the CDC or have a temperature of 100.4°F or greater. If you feel ill or are experiencing COVID-19 related symptoms, please stay home.
- **Stadium Entry Guidelines** - Guests are not required to wear a mask to enter MetLife Stadium and do not need to show proof of vaccination or provide a negative COVID-19 test. However, in accordance with the NJ Department of Health, it is strongly recommended, but still optional, that all guests regardless of vaccination status wear masks in indoor public spaces including restrooms, clubs, suites, and elevators.
- **Assumption of Risk** – Notwithstanding our efforts, an inherent risk of exposure to COVID-19 and its variants exists in any public place where people are present. COVID-19 is an extremely dangerous disease that can lead to severe illness and death. While people of all ages and health conditions have been adversely affected by COVID-19, certain people have been identified by public health authorities as having greater risk based on age and/or underlying medical conditions. No precautions can completely eliminate the risk of exposure to COVID-19. By entering the Stadium and Stadium grounds, you voluntarily assume all risks related to exposure to COVID-19 and its variants.
- **Event Staff** – MetLife Stadium event staff have received special training on CDC recommended guidelines and our Stadium Safe procedures.

Ticketing Information

Ticket Policy:	All guests 2 years of age and older must have their own ticket. Tickets available for purchase here .
Re-entry Policy:	Exit scanning to allow re-entry will be permitted until 7:00pm through the Verizon Gate ONLY. After 7:00pm, if you leave the Stadium, you will not be allowed to return on the same event ticket.
Ticket Office/ Will-Call:	Located at trailer outside MetLife Gate

Stadium Carry-In Policies

The following **approved** items may be brought into MetLife Stadium for this event:

- **All bags that are 12" x 12" x 12" or smaller in size.** Bag does not have to be clear. Limit one bag per person.
- Hand sanitizer 6 oz. or less in size and disinfecting wipes
- Large, ear protection or noise cancelling headphones
- Reusable water bottles (both plastic and aluminum) **Bottles must be empty upon entry.** See a list of water fountain locations where bottles may be filled [here](#).
- Video cameras and still-photography cameras (not contained in a case) with a lens that is 6" or shorter
- Tablets (iPad) not contained in a case
- Signs, banners, and flags that are no larger than 24" x 18" and are not displayed on poles or sticks
- Small portable phone chargers (no larger than an iPhone)
- Binoculars (not contained in a case)
- Small, collapsible (umbrella-style) strollers. **Please note that there are no locations to store large strollers while you are seated in the bowl.**
- Rain ponchos, jackets, or blankets after being patted down or searched
- Food contained in a clear plastic bag
- Factory-sealed water or soft drinks that are 20 oz. or less in size

The following items are **prohibited** at MetLife Stadium for this event:

- Balloons
- Alcoholic beverages of any kind
- Laser pointers, flashlights, fireworks, and balls of any kind
- Noisemakers, whistles, plastic horns, and air horns
- Battery operated clothing (socks, jackets, etc.)
- Selfie sticks
- Umbrellas
- Seat cushions of any size except those for medical needs
- Cameras with a lens longer than 6"

Parking Information/Transportation

Parking Lots Open:	All MetLife Stadium parking lots will open at 1:30pm
Parking Fee:	\$25 per car; \$100 per Bus/RV. Cash and Credit Cards Accepted
Parking Directions:	metlifestadium.com/getting-here/directions
Tailgating Policy:	Tailgating is permitted. Additional Details: bit.ly/RT73KF
Non-rideshare Pick-Up/Drop-Off:	Roadway between Lots D and E

NJ Transit and Rideshare

Please note, masks are mandatory for all guests on public transportation systems and rideshare/taxi services.

NJ TRANSIT TRAIN:	NJ Transit rail service will not operate direct to MetLife Stadium for Monster Jam. NJ Transit will offer LIMITED shuttle bus service from Secaucus Junction to MetLife Stadium. Shuttle service will start at 5:30pm and will run for one hour post event. For more information visit njtransit.com/metlifestadium . If coming direct from NYC, consider taking the 351 Meadowlands Express bus to MetLife Stadium.
COACH USA BUS:	The 351 Meadowlands Express will operate from NYC Port Authority direct to MetLife Stadium starting approximately at 1:30pm. Tickets are available for purchase at bit.ly/351express
RIDESHARE:	Designated rideshare pick-up and drop-off location is in Lot E. Be advised that rideshare surge pricing is often in effect after the event and larger crowds will result in longer than usual wait times for a car to arrive. Please make sure your phone is charged and ready to go if you're planning to use one of these services!

Additional Event Information

Stadium Social Links:



Website:

www.metlifestadium.com

WiFi:

Connect to the Free WiFi network: #MetLifeStadium_Free_WiFi

Stadium Map:

<http://bit.ly/2XcD96A>

Guest Services Hotline:

201-559-1515

Guest Text Messaging Service:

Type **78247**, type **MLS**, followed by a space and your request and location (this service is only active on event day). For questions prior to the event, email us at info@metlifestadium.com

Accessible Services

MetLife Stadium staff welcome members of our disabled community. To help you plan your visit, please click [here](#) to read about our accessible services, programs, and policies. For questions prior to the event, email us at info@metlifestadium.com or call 201-559-1515.

Alcohol Sales – International Guests

International guests looking to purchase alcohol must present a valid passport in order to complete a transaction as part of New Jersey State Law. MetLife Stadium cannot accept a driver's license from another country to establish proof of age. Guests with a valid passport may also be subject to an additional age verification form to complete a transaction. Please note the legal drinking age in the United States is 21.

Security Screening Procedure

All guests will be subject to a courteous screening via a walk-through metal detector to ensure the highest level of safety and security. Guests will be required to place their cell phones, cameras, keys, and all metal objects on the security table prior to walking through the metal detector. Belts and jewelry do not need to be removed. To make this process go as smoothly as possible, guests should only bring those items they absolutely need while attending the event. Please leave enough time to get to your seats; the earlier you arrive the better.

Code of Conduct

Guests at MetLife Stadium are encouraged to:

- Respect each other as well as our Stadium team members and staff
- Consume alcoholic beverages in a responsible manner
- Following instructions from Team Members regarding stadium operations and emergency procedures
- Refrain from fighting, throwing items or using foul/abusive language or gestures
- Avoid displaying indecent messages on clothing
- Keep MetLife Stadium SMOKE-FREE by only smoking on the plaza near the Stadium gates or in parking lots

Guests who choose not to follow the Guest Code of Conduct will be subject to ejection, possible arrest, and loss of PSL.

General Event Tips

- **Value Meals.** Value meals (hot dog, chips and soda) will be sold at all [Franks concession stands](#). An alternative value meal (turkey wrap, apple slices and soda) will be sold at the concession stand in section 146. Other value items including popcorn, pretzels, soda and water can be found at all Franks locations in the Stadium. Two value meal options are also available in the Pit Party (2-piece chicken tender, French fries and soda, or a hot dog, chips and soda).
- **Check the weather and dress appropriately.** Please be aware of the type of shoes that you wear as some do not offer as much protection or comfort when moving in a crowd.
- **Noise canceling headphones will be available for purchase at merchandise stands.**
- **Cell phones.** Please remember to keep your cell phone charged. Charging station locations can be found [here](#).
- **Bring essentials.** Please carry emergency phone numbers and list of any medical information, if applicable.
- **Use the buddy system.** Stay with your friends when moving throughout the Stadium.
- **Pick a place to meet up.** Please identify a place outside the Stadium to meet up with your party in the event you become separated.
- **Plan to arrive early.** Try to arrive at the Stadium at least one hour before the start of the event. This will help your entry into the Stadium.
- **Report problems immediately.** Please contact a uniformed Stadium team member or use the Guest Text Messaging system if you need assistance. Please do not allow someone or something to impact your experience in a negative manner.