

WELCOME TO METLIFE STADIUM!

ARRIVE EARLY AND ALLOW EXTRA TIME TO ENTER THE STADIUM



EVENT DAY TIMELINE

2:00 PM: Parking Lots & Ticket Trailer Open
4:00 PM: Coach USA Bus Service Begins
4:26 PM: NJ Transit Service Begins
5:30 PM: Stadium Gates Open
7:00 PM: Concert Begins



CLEAR BAG POLICY IS IN EFFECT!

- Clear bags of any style 12" x 6" x 12" or smaller are allowed
- Bags must be completely clear and free of any color tint or pattern
- Non-clear small purses / wallets no larger than 4.5"x6.5" also permitted
- Limit one bag per person



TRANSPORTATION - Event Site Map

Parking - Lots Open in Full at 2:00PM

Parking Fee: \$50 per car | \$200 per oversized vehicle/RV/Bus
Payment Options: Prepaid Parking is available (not a reserved spot) or pay upon arrival
Credit cards and cash accepted at entry plazas; have payment ready at entrance
Tailgating Policy: Tailgating is permitted (one car, one space)

NJ TRANSIT - Rail Service

- Service from Secaucus Junction to MetLife Stadium (Meadowlands Station) will run from 4:26PM to 8:45PM
- The final train from MetLife Stadium returning to Secaucus Junction will not depart any earlier than 1:00AM
- Customers must display valid train tickets at Secaucus to receive a wristband for travel.
 - For patrons only taking the train after the show (not roundtrip) wristbands are available for purchase outside the AMEX Gate.

Coach USA Bus Service – 351 Meadowlands Express

- Runs from 4:00PM - 6:30PM from NYC Port Authority Gates 410-411 to MetLife Stadium Lot K
- The final bus departs MetLife Stadium Lot K to NYC Port Authority 60 minutes after the event ends

Rideshare (Uber, Lyft, etc.)

- Rideshare drop-off is located on the roadway between Lots D and E
- Rideshare pickup is in Lot E - surge pricing is often in effect after the event; larger crowds will result in longer pickup wait times (up to 2 hours); **public transportation is strongly encouraged**

Personal Vehicle Drop-Offs and Pick Up

- Personal vehicle drop-off location is the roadway between Parking Lots D and E
- Personal vehicle return pick-up location is Lot D, accessible after 9:30 PM - **drivers dropping off are strongly encouraged to park and remain onsite or visit American Dream to avoid excessive traffic at pickup**
- If you must leave and return, please return well before the concert ends for best access to the pickup area



TICKETING / RE-ENTRY

- Box Office / Ticketmaster Will-Call trailer is located outside the MetLife Gate
- Opens at 2:00 PM and closes when the main act takes the stage
- All guests over 34" tall must have their own ticket
- **Re-entry:** There is no re-entry for this event



MOBILE TICKETING

- Barcodes for ticket scanning will appear on mobile tickets 8 hours prior to the event
- Your ticket must be displayed on your phone to enter the event
- Download your mobile ticket before you enter the security line



SECURITY SCREENING

- All guests will be subject to a courteous screening via a walk-through metal detector at the stadium gates
- Place cell phones, keys, metal objects on the security table before walking through the metal detector
- Belts and jewelry do not need to be removed
- Guests should only bring items they absolutely need inside the stadium



GENERAL ADMISSION & FLOOR SEATING

- Guests with General Admission & Floor Sections 1-14 may enter any gate and proceed to the HCLTech Plaza to verify your floor tickets and receive an access wristband.
 - Please expect 20-30 minutes for the secondary scan and wristband process
 - Guests are required to wear the designated wristband to access the floor throughout the evening.



PERMITTED ITEMS

- Non-professional still photography camera with a lens that is 6" or less in length (no case or detachable lens)
- Empty reusable plastic or aluminum water bottles no larger than 20 oz.
- Factory sealed plastic water/soft-drink bottles 20 oz. or smaller
- Food in a clear plastic bag or wrapping
- Medically necessary items
- Ponchos or raincoats (no umbrellas!)
- Binoculars (not in a case)
- Small, hand-held USB-charged personal fans
- Small portable phone charger
- Handheld sign that is no larger than 11"x17" and does not obstruct the view of other guests; cannot be attached to sticks or poles

All items subject to inspection upon entry



PROHIBITED ITEMS

- NO cameras with a lens longer than 6"
- NO drones, video cameras, audio recording devices, GoPro's, iPads, tablets, or selfie sticks
- NO live streaming
- NO signs, banners, or flags larger than 11"x17"
- NO umbrellas (bring a raincoat/poncho instead!)
- NO laser pointers, flares, smoke devices, fireworks, noisemakers, strollers
- NO outside alcohol of any kind
- NO seat cushions except those for medical needs
- NO glass bottles, cans, coolers, thermoses or ice chests
- NO weapons of any kind
- NO chains of any kind
- NO displaying of indecent messages/language on any printed material, including but not limited to, clothing, hats, signs, banners, flags, etc. per the MetLife Stadium [Guest Code of Conduct](#).
- Any other item deemed inappropriate by stadium management



ALCOHOL SALES - INTERNATIONAL GUESTS

- International guests must present a valid passport to purchase alcohol per NJ State Law
- MetLife Stadium cannot accept a driver's license from another country to establish proof of age
- The legal drinking age in the United States is 21



ADDITIONAL INFORMATION

- MetLife Stadium welcomes guests with disabilities. [Review our accessible services and policies.](#)
- MetLife Stadium is a **cash-free** venue. Credit, debit, and mobile payments are accepted.
- Merchandise will be available near the Verizon Gate when parking lots open as well as in multiple locations throughout the stadium when gates open.
- **Mobile charging kiosks** are available throughout the stadium for mobile devices in need of a boost.
- Strobes and pyro may be used during performance.

MetLife Stadium Website: www.metlifestadium.com
 Guest Services Hotline: 201-559-1515
 Stadium Seating Maps: [Seating Charts](#)

Lost & Found: [Form](#)
 Guest Services Email: info@metlifestadium.com
 Free Wi-Fi Network: #MetLifeStadium_Free_WiFi

Any Issues or Questions on Event Day*? Text "Alert MLS" to 848-261 to reach stadium personnel.

*Text Message service is only active on event day. Message & data rates may apply. [SMS Terms & Conditions](#)